

Plan for the future



PerkinElmer's range of multi-year service plans eliminate the risk of unbudgeted service expense and **ensure instrumentation is maintained to the highest possible standard** throughout its lifetime.

Planning for future service needs as part of your new instrument budget proposal or purchase order will enable your laboratory to:

- Fix the cost of ownership of mission critical or revenue generating instrumentation
- Ensure a seamless continuation of support when the initial 12-month warranty expires
- Eliminate administration costs incurred by continually renewing contracts
- Avoid having to re-justify maintenance expense at a future date
- Make use of funds now that may not be available in the future

Don't wait!

Your local sales representative can help you select a service package that best meets the needs of your lab. Call today. **1-800-762-4000, Opt. 3[†]**

Visit www.perkinelmer.com/PlanNow for complete details.

Protect your investment by building in up to 5 years of comprehensive support – all when you purchase your new instrument!

Flexible service options allow you to tailor a plan to the unique needs of your laboratory.

- **Comprehensive Plan** — Designed for labs where instrument uptime is paramount
- **Basic Plan** — Designed for labs where scheduled maintenance is a requirement of a quality plan
- **Repair Plan** — Designed for labs where maintenance funds are pared to the minimum

Don't forget to ask your PerkinElmer sales representative about:

- Including a maintenance proposal on your instrument quotation
- Savings on multi-year contracts or savings based on contract value
- Preventive maintenance and/or OQ visits within the warranty period
- Leasing options that include maintenance
- Special promotions involving instrumentation, maintenance, reagents and consumables



Three options of Service Plan Packages – A Sales Representative can help you select which is right for you.

PerkinElmer Service Benefits	Comprehensive Maximum Uptime	Basic Managed Expense	Repair Dependable Protection
Priority On-Site Response ¹	Within 48 hours		
Preventive Maintenance ²	2 Annual Visits	1 Annual Visit	
Training	15% off	5% off	
PerkinElmer Certified Parts	100% Included	100% Included	100% Included
Expert Service Engineers	100% Included	100% Included	100% Included
Travel To Your Location	100% Included	100% Included	100% Included
Online Support Resources	100% Included	100% Included	100% Included
Responsive Technical Support	100% Included	100% Included	100% Included
Service History Tracking	100% Included	100% Included	100% Included
Six Sigma & ISO Best Practices	100% Included	100% Included	100% Included
Genuine PerkinElmer Consumables	<i>20% off your consumables purchase when you purchase a new instrument. Ask your local sales representative for details.</i>		

Core Features

Additional features

PerkinElmer's service engineers are kept up-to-date on the latest trouble shooting and upgrade information available. From the pharmaceutical industry to the food/beverage industry, PerkinElmer service engineers have the applications expertise and the best technical know how to get your instrument up and running on the first visit.

Contact a PerkinElmer specialist today. Call **1-800-762-4000, Opt. 3[†]**

Visit www.perkinelmer.com/PlanNow for complete details.



[†] Phone number is for US and Canada only. For a complete listing of our global offices, visit www.perkinelmer.com/iasoffices

¹In addition to Priority Response, 24-hour on-site response is also available in certain regions.

²Additional Preventive Maintenance visits may only be added to a Comprehensive Service Plan.

Valid on purchase of qualifying instruments only. See a complete list at www.perkinelmer.com. To view our wide selection of genuine PerkinElmer consumables and supplies, visit www.perkinelmer.com/supplies. Not applicable to service contracts on used or demo instruments.

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