

Dependable coverage

to enhance your productivity & performance



Basic Service Plans from
PerkinElmer's OneSourceSM Laboratory Services

Enhance your productivity and performance

On-Demand Repairs – Service when you need it,
ONE phone call away

- Factory-trained service engineers
- PerkinElmer certified parts¹
- Travel to your site

ONE Preventive Maintenance Visit – Intensive sessions designed to prevent instrument failures and keep your instrument running at peak performance

5% off Training² – In your lab, or at our modern learning centers, we have a number of training options to fit your needs

Ensure peace of mind for your laboratory

Nothing is more important than ensuring your instruments are available when you need them. Basic Service Plans go beyond a standard instrument warranty to provide you with a suite of services designed to keep your lab running smoothly and help control operating costs.

OneSource Laboratory Services
Comprehensive Service & Support
for Today's Results-Driven Lab
www.perkinelmer.com/onesource



Did you know that the average lab *can lose about \$15,000* when a key instrument fails? And losses can be even higher – High volume labs *can see losses greater than \$65,000 per failure.*³

A Basic Service Plan is a fixed-cost, holistic service offering that protects you from the high costs associated with lab downtime.

- ✓ ONE Preventive Maintenance Visit
- ✓ 5% off Expert Training

The PerkinElmer OneSource Advantage

	TECHNICAL COMPETENCY	PROVEN TRACK RECORD	SERVICE EXCELLENCE	SERVICE SUPPORT	SERVICE FOCUS
PerkinElmer OneSourceSM Service Plans	PerkinElmer develops, manufactures, and supports the broadest range of instruments, reagents, and consumables in the industry – giving us unparalleled knowledge and depth of expertise.	With over 60 years of experience and numerous accolades, PerkinElmer is a company you can count on to be there when you need us.	PerkinElmer fields the largest & most experienced service force in the industry. Our factory trained and certified engineers have an average of 15 years of experience maintaining leading-edge scientific equipment.	Six Sigma, Service CRM, the ALERT network, and regional support enable us to provide the best service in the industry.	PerkinElmer is the only major life and analytical sciences manufacturer to have created a dedicated service business – OneSource Laboratory Services

Call 1-800-762-4000*

or email onesourcena@perkinelmer.com to learn more about the Basic Service Plan and additional services available from OneSource Laboratory Services

www.perkinelmer.com/onesource

*Phone number is for US and Canada only. For a complete listing of our global offices, visit www.perkinelmer.com/lasoffices

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1: Excludes all consumables. Certain parts may also be excluded based on instrument type. Please contact your local service engineer for details. 2: Training discounts exclude certain LABWORKS™/LIMS training. 3: Figures are estimates only and based on a PerkinElmer study of research and manufacturing laboratory environments where repair costs, lost productivity, and other related variables were considered.